
Scale360Ai

AI Web & Telephony Bot Solutions

Automate Conversations. Scale Engagement. Reduce Cost.

About the Solution

Scale360Ai delivers AI-powered web and telephony bots that automate customer conversations across websites and phone calls. The solution enables instant engagement, lead qualification, and efficient call handling while maintaining a professional, human-like experience.

Business Challenges

- High volume of web and phone inquiries
 - Manual and delayed response handling
 - Limited availability outside business hours
 - Increasing operational and staffing costs
 - Difficulty scaling customer engagement
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Our AI Solution

- AI Web Chatbot for real-time visitor engagement
 - AI Call Bot for inbound and outbound calls
 - Natural language processing using LLM, STT, and TTS
 - VoIP, CRM, and calendar integrations
 - Smart escalation to human agents when required
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Project Results

The AI web and telephony bot reduced response times to seconds and significantly lowered manual workload. Customer inquiries are now handled consistently across web and phone channels, enabling scalable growth without additional staffing.

Why Scale360Ai

Business-first AI solutions, fast deployment, secure architecture, measurable ROI, and long-term partnership focus.

Contact Information

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